From: donnar

To: Microsoft ATR

Date: 1/13/02 9:17pm

Subject: Micorsoft Settlement

21902 96th Avenue Southeast Snohomish, Washington 98296 January 12, 2002

Attorney General John Ashcroft US Department of Justice 950 Pennsylvania Avenue, NW Washington, DC 20530 Dear Mr. Ashcroft:

We are writing you today to voice our opinions in regards to the Microsoft settlement that was reached in November. This case has gone on long enough. It is time to embrace this settlement and let this company get back to doing business. We have more important things to worry about.

Microsoft has agreed to carry out all terms of this agreement. Microsoft did not get off easy. This strict settlement contains terms that go well beyond the original terms of the lawsuit. For example, Microsoft will now share information about the internal workings of Windows with competitors, and it will use a uniform price list when licensing out Windows. Microsoft has agreed to these terms so as to hasten this process.

Again, we support Microsoft and this settlement in this dispute. During these difficult economic times, we must focus all our energy in bolstering our lagging economy. Please do your part by supporting this settlement.

Sincerely,

Maurice & Donaleen Ravensberg